

# Grievance / Appeals Process

## Property tax assessment handbook

What is a grievance hearing?

A grievance hearing is a meeting between a property owner and the town assessor to appeal the property assessment. While a grievance hearing is a legal process the intent of the hearing is to provide dialog between the assessor and the property owner to discover any inaccuracies or potential flaws with the assessment. This can include but is not limited to:

- physical measurements
- qualitative and quantitative information
- areas that are subject to the interpretation of a buyer

Interpretation of a buyer could include the lack of functionality or flow of a dwelling's design, negative view space influence, or any other factor within or outside a property's boundaries that may impact the value. It is important for the property owner to bring as much information as possible, such as pictures or other related documents which will help the assessor individualize an assessment. It is vital that individual property owners are involved in helping to determine a fair assessment. Anytime a property owner has questions or concerns regarding the property, they are encouraged to make an appointment with the assessor.

Anyone who would like to appeal their property value is welcome to do so. If you would like to appeal your property value, please fill out the Grievance Letter Form and mail it to:

Town of Georgia  
47 Town Common Road No.  
St. Albans, VT 05478

email it to: [assessor \[at\] townofgeorgia.com](mailto:assessor@townofgeorgia.com) (Assessor)

Once we receive your letter, we will flag your account and you will receive a notice in the mail with instructions on how to make an appointment for a grievance hearing. At your appointment, we will talk about the value of your property and why you think it should be

reassessed. Please note that grievance hearings happen once a year. If we get your letter after a grievance hearing has happened for the current year then we will keep it on file for the following year. Thank you in advance!